

PRIVACY POLICY – INTERSEGURO

The provisions of this Privacy Policy of **INTERSEGURO COMPAÑÍA DE SEGUROS S.A.** identified RUC N° 20382748566, address Javier Prado Este Avenue N° 492, Office N° 2601, district of San Isidro, Lima – Perú (hereinafter “**INTERSEGURO**”); seek to inform about the processing of personal data collected through the website of **INTERSEGURO**¹ (hereinafter “**WEBSITE**”), and of any other channel used for the provision/acquisition of products and/or services from **INTERSEGURO**, as well as the rights they may exercise with respect to their information.

A “User” is considered to be any person who browses, registers as a customer and/or performs a transaction or requests information and/or product quotations on the **WEBSITE**, as well as any person who has provided personal data to **INTERSEGURO** in connection with the acquisition of products and services from **INTERSEGURO**. **INTERSEGURO** encourages the provision of free and informed consent.

INTERSEGURO reserves the right to modify this Privacy Policy. It is the User’s responsibility to know the current policy at the time of providing his/her personal data.

In compliance with the Article 18° of the Protección de Datos Personales Law N° 29733, regarding the duty of information, **INTERSEGURO** informs the following

I. Necessary purposes of processing

A “Personal Data” is that information that allows us to know who the User is and can be used to identify, contact or locate him/her.

In order to carry out the necessary purposes described in this section, it is mandatory that the User provides some or all of the Personal Data required for each of the following purposes:

1. For the purchase of **INTERSEGURO** products and services (p.e. Seguro Obligatorio de Accidentes de Tránsito, Pólizas de Vida Individual, Pólizas de Rentas Vitalicias, Pólizas de Seguros Masivos, Pólizas de Seguro Vehicular, Pólizas de Seguro de Viajes, etc.): names and surnames, identity document number (ID card, foreigner's card, RUC, etc.), home address, telephone, e-mail address, image, voice, signature, marital status, date of birth, nationality, gender, profession, age, financial and economic situation, bank details, insurance, credit cards, pension/retirement plans, information related to physical or mental health, emotional or family life, biometric information.
2. Provide information, advice and guidance to the User about **INTERSEGURO** products and services purchased by the User: telephone number, e-mail, home address, etc.
3. Sending **INTERSEGURO** product and service contracting documents of the products and services purchased by the User: telephone number, e-mail, home address.
4. To provide customer service (contact and inquiries, modification of privacy policy, etc.): telephone number, e-mail, home address.
5. To make quotations for **INTERSEGURO** products and services at the request of the User: names and surnames, identity document number (ID card, foreigner's card, RUC, etc.), home address, telephone, e-mail address, image, voice, signature, marital status, date of birth, nationality, sex, profession, age, financial and economic information, bank details, insurance, credit cards, pension/retirement plans, information related to physical or mental health, affective or family life, economic income.
6. Attend to claims/complaints made in the complaints book: names and surnames, address, type and number of identity document, telephone, e-mail.

The Personal Data mentioned in items 1 to 6 are necessary to comply with the purposes of each of the

¹ Indistinctly, www.interseguro.pe o www.mirumbo.com.pe

corresponding items. If they are not provided, it will not be possible for **INTERSEGURO** to comply with said purposes, nor will it be able to provide an optimal customer service.

II. **Optional purposes of processing (requires express consent)**

The Personal Data may be processed for the following additional purposes, which will only be applicable in the event that the User has given his/her free, prior, express, unequivocal and informed consent:

1. For **INTERSEGURO**, Intercorp Group companies and/or their commercial partners to carry out market research and purchase profiles.
2. For **INTERSEGURO**, Intercorp Group companies and/or their business partners to send corporate communications, advertising, promotions and offers of products and/or services offered by **INTERSEGURO**, Intercorp Group companies, and/or their business partners, respectively.

In order to comply with said purposes, INTERSEGURO may share the User's Personal Data with the companies of the Intercorp Group and/or its commercial partners in the following areas: retail, restaurants, entertainment, hotels and real estate, health and insurance, education and finance. The updated list of companies comprising the Intercorp Group and its business partners is detailed in [Attachment 1 - Intercorp Group companies and business partners](#), which is an integral part of this Privacy Policy.

The User's refusal to grant consent for these optional processing purposes does not affect the fulfillment of **INTERSEGURO**'s contractual obligations (if applicable) nor does it prevent processing for the necessary purposes listed in section II of this Privacy Policy.

III. **Data Base**

The Personal Data provided by Users are stored in one or more of **INTERSEGURO**'s data base, depending on their relationship with **INTERSEGURO**, which are duly registered in the National Registry of Personal Data Protection of the Peruvian Ministry of Justice, as follows:

- Data Base "Clientes" (Register N° 04892): Personal Data of Users who contract a product and/or service from **INTERSEGURO** are stored.
- Data Base "Prospectos" (Register N° 04891): Personal Data of Users who request **INTERSEGURO** to provide advice on the possible contracting of a product and/or service are stored.
- Data Base "Usuarios de Canales digitales" (Register N° 15098): Personal Data that Users of **INTERSEGURO**'s digital channels are stored.
- Data Base "Quejas y Reclamos" (Register N° 15201): Personal Data of Users who file a claim or complaint are stored in **INTERSEGURO**'s Complaint Book.

IV. **Transfer of Personal Data**

we inform that the Personal Data of the Users may be shared to the recipients listed in [Attachment 2 - Recipients of Personal Data](#), depending on the purpose for which the User provided his/her information. It should be noted that the content of the aforementioned Attachment 2 is an integral part of this Privacy Policy.

V. Preservation of Personal Data

Users' Personal Data will be kept only as long as necessary to fulfill the purposes described in section I of this document.

In the case of data processed for purposes that are not necessary (listed in section II), they will be kept for as long as they serve the purpose for which they were provided or until the User revokes his/her consent.

VI. Collection and Storage of Personal Data

The User must provide true, current, accurate and complete information, as well as inform **INTERSEGURO** in case of any variation.

The Personal Data will be stored in the Data Base owned by **INTERSEGURO** previously indicated, depending on the relationship maintained with **INTERSEGURO**. By accepting this policy, the User authorizes the inclusion of his/her data in said Data Base.

VII. Performance Clause

INTERSEGURO collects the User's Personal Data in compliance with the provisions of the Protección de Datos Personales Law No. 29733 and its Regulation – Decreto Supremo No. 003-2013- JUS. Thus, it is obliged to:

- Not to apply or use the Personal Data obtained for purposes other than or not related to the purpose set forth in this policy.
- Not to disclose to other natural or legal persons the Personal Data provided to them.
- To keep them secret and confidential, even after the end of the relationship with the User.
- Adopt the technical and organizational measures required by law, so as to ensure the security measures of personal data and avoid its alteration, loss, treatment or unauthorized access, given the state of technology, the nature of the data stored and the risks to which they are exposed, whether from human action, the physical or natural environment.
- To transfer and communicate the obligations mentioned in the previous paragraphs to the personnel dedicated to the fulfillment of the **WEBSITE** services.
- Destroy at the end of the specified period, all personal data processed, as well as any support or documents containing any Personal Data subject to processing.

VIII. Cookies

The website uses cookies, which are text files managed by independent computer services that are stored in the User's browser to collect information about the User's behavior regarding the use of the website. Identifying the User's activities within the website is important for the functioning and improvement of the website.

We use cookies to: (i) track User preferences; (ii) access User information when the User signs up or registers to provide personalized content; (iii) display the most appropriate advertisements, based on the User's interests and activity on our services; (iv) record browsing information.

IX. Exercise of rights over the Personal Data (ARCO)

The User may exercise the following rights over his/her Personal Data:

- Access to information: the User may obtain the information about himself/herself that is stored in **INTERSEGURO's** Data Base.
- Rectification: the User may request the updating, rectification or incorporation of new data of his/her Personal Data, when there is any error, inaccuracy or incompleteness.
- Cancellation: the User may request the deletion of his/her Personal Data that are not required for the fulfillment of **INTERSEGURO's** obligations.
- Opposition: the User may oppose the processing of his/her Personal Data, provided that such processing is not required by contract or law.

To do so, you may (i) send a written communication to any of Interseguro's Customer Service Centers, at the times indicated on the **WEBSITE**, or (ii) call the phone number 500-0000, Option 5. If you consider that you have not been attended in the exercise of your rights, the User may file a complaint with the National Authority for the Protection of Personal Data, by contacting the Ministry of Justice and Human Rights: Scipión Llona St. N° 350, district of Miraflores, Lima - Perú.

X. Legitimacy

The products and services offered on the **WEBSITE** and other **INTERSEGURO** marketing channels are only available to persons of legal age. Therefore, the User declares to be over 18 years of age.

In the event that the User shares Personal Data of third parties, by providing such information, he/she expressly declares that he/she has the corresponding consent, in compliance with the applicable legal requirements.

X. Link to other websites

This Privacy Policy applies only to services provided by **INTERSEGURO**. The **WEBSITE** may contain links to other services and websites not operated or controlled by **INTERSEGURO** (hereinafter, "Third Party Services").

This Privacy Policy does not apply to Third Party Services. Links to Third Party Services do not imply any endorsement, warranty and/or review of their content by **INTERSEGURO**. We suggest you contact these sites directly for information about their privacy policies.

XI. Jurisdiction and Law

For all matters not expressly provided for in this Privacy Policy, the rules contained in the Peruvian legal system shall apply supplementary. Likewise, any controversy arising from the acceptance and/or interpretation of this policy shall be submitted to the jurisdiction of the judges of Lima, Peru.

However, Users and **INTERSEGURO** may agree on other alternative dispute resolution mechanisms.

Date of last update: 6th January, 2023.